## California Health Plans vs. National Top 10 Performance

Right Care Initiative: Selected HEDIS Measures, Page 1 of 3  $\,$ 

| Controlling High Blood Pressure <140/9                 | 0     |
|--|-------|
| National 90th Percentile"Grade A"                      | 74.09 |
| California   |       |
| Kaiser Foundation Health Plan Inc Southern California  | 83.70 |
| Kaiser Foundation Health Plan, Inc Northern California | 83.70 |
| Western Health Advantage                               | 68.61 |
| CIGNA HealthCare of California, Inc.                   | 68.04 |
| UHC of California (dba) UnitedHealthcare of California | 66.83 |
| Health Net of California, Inc.                         | 65.82 |
| Aetna Heal h of California, Inc.                       | 65.04 |
| Blue Shield of California                              | 64.79 |
| Blue Cross of California dba Anthem Blue Cross         | NR    |
| National Top 10  |       |
| PersonalCare Insurance of Illinois, Inc.               | 84.11 |
| CIGNA HealthCare Mid-Atlantic, Inc.                    | 83.93 |
| Kaiser Foundation Health Plan of Colorado              | 83.92 |
| Kaiser Founda ion Health Plan Inc Southern California  | 83.70 |
| Kaiser Founda ion Health Plan, Inc Northern California | 83.70 |
| PersonalCare Insurance of Illinois, Inc.               | 81.87 |
| HealthPartners, Inc.                                   | 80.07 |
| Kaiser Founda ion Health Plan, Inc Hawaii              | 79.81 |
| Saint Mary's HealthFirst                               | 79.81 |
| Wellmark Health Plan of Iowa, Inc.                     | 79.08 |
| Gundersen Lutheran Health Plan, Inc.                   | 79.08 |

| Cardiovascular LDL-C Control < 100   |                |
|--|----------------|
| National 90th Percentile"Grade A"  | 71.97          |
| California   |                |
| Kaiser Foundation Health Plan Inc Southern California Kaiser Foundation Health Plan, Inc Northern California | 74.41<br>74.17 |
| Blue Cross of California dba Anthem Blue Cross   | 70.56          |
| Health Net of California, Inc.   | 69.8           |
| Western Health Advantage   | 64.80          |
| UHC of California (dba) UnitedHealthcare of California   | 62.98          |
| CIGNA HealthCare of California, Inc.   | 60.5           |
| Aetna Health of California, Inc.   | 59.62          |
| Blue Shield of California  | 59.50          |
| National Top 10  |                |
| HealthAmerica Pennsylvania, Inc./  |                |
| HealthAssurance Pennsylvania, Inc.   | 81.5           |
| Martin's Point Health Care, Inc.   | 79.0           |
| Grand Valley Health Plan, Inc  | 77.3           |
| Kaiser Foundation Health Plan of Colorado  | 76.5           |
| CIGNA HealthCare of St. Louis, Inc.  | 76.22          |
| CIGNA HealthCare of New Hampshire, Inc.  | 75.4           |
| CIGNA HealthCare of Pennsylvania, Inc.   | 75.00          |
| Kaiser Foundation Health Plan, Inc Hawaii  | 74.70          |
| Kaiser Foundation Health Plan Inc Southern California  | 74.4           |
| Scott and White Health Plan  | 74.2           |

| Diabetes Poor HbA1c Control >9                         |       |
|--|-------|
| (Lower score indicates better performance)             |       |
| National 90th Percentile"Grade A"                      | 16.79 |
|  |       |
| California   |       |
| Blue Cross of California dba Anthem Blue Cross         | 14.42 |
| Kaiser Founda ion Health Plan, Inc Northern California | 18.61 |
| Health Net of California, Inc.                         | 21.58 |
| Kaiser Founda ion Health Plan Inc Southern California  | 21.76 |
| Western Health Advantage                               | 22.99 |
| CIGNA HealthCare of California, Inc.                   | 23.36 |
| Blue Shield of California                              | 24.09 |
| UHC of California (dba) UnitedHealthcare of California | 25.04 |
| Aetna Health of California, Inc.                       | 26.53 |
|  |       |
| National Top 10  |       |
| Medical Associates Health Plan, Inc.                   | 9.60  |
| Network Health Plan                                    | 11.04 |
|  |       |
| Gundersen Lutheran Health Plan, Inc.                   | 11.17 |
| Health Options Inc.                                    | 11.92 |
| Harvard Pilgrim Health Care of New England (NH)        | 13.14 |
| HealthAmerica Pennsylvania, Inc./                      |       |
| HealthAssurance Pennsylvania, Inc.                     | 13.44 |
| WPS Health Plan, Inc.                                  | 13.57 |
| CIGNA HealthCare of New Hampshire, Inc.                | 13.63 |
| Fallon Community Health Plan                           | 14.05 |
| Group Health Cooperative of Eau Claire                 | 14.42 |

| Diabetes LDL-C Control < 100                           |       |
|--|-------|
| National 90th Percentile"Grade A"                      | 57.18 |
|  | l .   |
| California   |       |
| Kaiser Foundation Health Plan Inc Southern California  | 66.75 |
| Kaiser Foundation Health Plan, Inc Northern California | 66.42 |
| Aetna Health of California, Inc.                       | 54.69 |
| Health Net of California, Inc.                         | 54.50 |
| UHC of California (dba) UnitedHealthcare of California | 50.94 |
| Western Health Advantage                               | 50.73 |
| Blue Shield of California                              | 49.64 |
| CIGNA HealthCare of California, Inc.                   | 49.64 |
| Blue Cross of California dba Anthem Blue Cross         | 45.07 |
| National Top 10  |       |
| Kaiser Foundation Health Plan of Colorado              | 73.91 |
| Kaiser Foundation Health Plan Inc Southern California  | 66.75 |
| HealthAmerica Pennsylvania, Inc./                      |       |
| HealthAssurance Pennsylvania, Inc.                     | 66.67 |
| Kaiser Foundation Health Plan, Inc Northern California | 66.42 |
| PersonalCare Insurance of Illinois, Inc.               | 64.75 |
| Martin's Point Health Care, Inc.                       | 63.57 |
| Kaiser Foundation Health Plan, Inc Hawaii              | 63.50 |
| Kaiser Foundation Health Plan of the Northwest, Inc.   | 62.14 |
| WPS Health Plan, Inc.                                  | 62.08 |
| Johns Hopkins US Family Health Plan                    | 61.32 |

Source: NCQA's Quality Compass (R) 2011

## California Health Plans vs. National Top 10 Performance

Right Care Initiative: Selected HEDIS Measures, Page 2 of 3  $\,$ 

| Cardiovascular LDL-C Screening  |       |
|---|-------|
|   |       |
| National 90th Percentile"Grade A"   | 93.68 |
|   |       |
| California  |       |
| Kaiser Foundation Health Plan Inc Southern California                                   | 95.85 |
| Kaiser Foundation Health Plan, Inc Northern California                                  | 94.85 |
| Health Net of California, Inc.  | 92.80 |
| Blue Cross of California dba Anthem Blue Cross  | 91.94 |
| UHC of California (dba) UnitedHealthcare of California                                  | 89.97 |
| Aetna Heal h of California, Inc.  | 89.90 |
| Western Health Advantage  | 89.71 |
| Blue Shield of California   | 89.22 |
| CIGNA HealthCare of California, Inc.  | 88.86 |
|   |       |
| National Top 10   |       |
| Total Health Care, Inc.   | 96.77 |
| Empire HealthChoice HMO, Inc. d/b/a   |       |
| Empire BlueCross BlueShield HMO   | 96.24 |
| CIGNA HealthCare of Pennsylvania, Inc.  | 96.21 |
| CIGNA HealthCare Mid-Atlantic, Inc.   | 96.11 |
| Kaiser Founda ion Health Plan Inc Southern California                                   | 95.85 |
| HealthAmerica Pennsylvania, Inc./   |       |
| HealthAssurance Pennsylvania, Inc.  | 95.72 |
| Grand Valley Health Plan, Inc   | 95.65 |
| Kaiser Foundation Health Plan, Inc Hawaii   | 95.65 |
| Security Health Blan of Wissensin Inc   | 95.38 |
| Security Health Plan of Wisconsin, Inc Aetna Heal h Inc. (Pennsylvania) - Massachusetts | 95.38 |
| Aetha mearn inc. (Pennsylvania) - iviassachusetts                                       | 95.31 |

| Persistence of Beta Blocker Treatment After a Heart Attack |      |
|--|------|
| National 90th Percentile"Grade A"                          | 87.5 |
| California   |      |
| Kaiser Foundation Health Plan, Inc Northern California     | 83.6 |
| Kaiser Foundation Health Plan Inc Southern California      | 83.5 |
| Western Health Advantage                                   | 75.6 |
| UHC of California (dba) UnitedHealthcare of California     | 75.3 |
| CIGNA HealthCare of California, Inc.                       | 75.0 |
| Blue Shield of California                                  | 73.5 |
| Health Net of California, Inc.                             | 72.2 |
| Blue Cross of California dba Anthem Blue Cross             | 62.2 |
| Aetna Health of California, Inc.                           | 59.3 |
|  |      |
| National Top 10  |      |
| Geisinger Health Plan                                      | 96.4 |
| Johns Hopkins US Family Health Plan                        | 94.0 |
| PersonalCare Insurance of Illinois, Inc.                   | 93.7 |
| Security Health Plan of Wisconsin, Inc                     | 93.3 |
| Medical Mutual of Ohio                                     | 90.7 |
| Keystone Health Plan West, Inc.                            | 90.0 |
| Federal Plan 87  | 89.2 |
| Harvard Pilgrim Health Care, Inc.                          | 88.5 |
| Tufts Health Plan/Tufts Associated Health Maintenance      |      |
| Organization, Inc.   | 88.4 |
| Optimum Choice, Inc.                                       | 88.4 |

| Diabetes HbA1c Testing  |       |
|---|-------|
| National 90th Percentile"Grade A"                                 | 94.16 |
| California  |       |
| California Kaiser Founda ion Health Plan, Inc Northern California | 93.61 |
| Kaiser Founda ion Health Plan Inc Southern California             | 93.53 |
| CIGNA HealthCare of California, Inc.                              | 91.48 |
| Health Net of California, Inc.                                    | 91.19 |
| Aetna Heal h of California, Inc.                                  | 90.85 |
| Blue Shield of California   | 90.40 |
| Western Health Advantage  | 88.69 |
| UHC of California (dba) UnitedHealthcare of California            | 88.51 |
| Blue Cross of California dba Anthem Blue Cross                    | 87.41 |
|   |       |
| National Top 10   |       |
| Medica Health Plans of Florida, Inc.                              | 98.36 |
|   |       |
| Grand Valley Health Plan, Inc                                     | 98.24 |
| Network Health Plan   | 96.93 |
| HealthAmerica Pennsylvania, Inc./                                 |       |
| HealthAssurance Pennsylvania, Inc.                                | 96.51 |
| Geisinger Health Plan   | 96.31 |
| Medical Associates Health Plan, Inc.                              | 96.01 |
| CIGNA HealthCare Mid-Atlantic, Inc.                               | 95.86 |
| Tufts Health Plan/Tufts Associated Health Maintenance             |       |
| Organization, Inc.  | 95.83 |
| Harvard Pilgrim Health Care, Inc.                                 | 95.62 |
| CIGNA HealthCare of New Hampshire, Inc.                           | 95.62 |
| Security Health Plan of Wisconsin, Inc                            | 95.62 |

| Diabetes LDL-C Screening                               |       |
|--|-------|
| National 90th Percentile"Grade A"                      | 91.00 |
| California   |       |
| Kaiser Foundation Health Plan Inc Southern California  | 94.33 |
| Kaiser Foundation Health Plan, Inc Northern California | 92.08 |
| Aetna Health of California, Inc.                       | 89.67 |
| CIGNA HealthCare of California, Inc.                   | 88.32 |
| Western Health Advantage                               | 87.41 |
| Health Net of California, Inc.                         | 86.51 |
| Blue Shield of California                              | 85.69 |
| Blue Cross of California dba Anthem Blue Cross         | 85.40 |
| UHC of California (dba) UnitedHealthcare of California | 84.73 |
|  |       |
| National Top 10  |       |
| Grand Valley Health Plan, Inc                          | 97.24 |
| HealthAmerica Pennsylvania, Inc./                      |       |
| HealthAssurance Pennsylvania, Inc.                     | 94.94 |
| Kaiser Foundation Health Plan Inc Southern California  | 94.33 |
| Kaiser Foundation Health Plan of Georgia, Inc.         | 93.43 |
| McKinley Life Insurance Company                        | 93.33 |
| Network Health Plan                                    | 93.25 |
| Kaiser Foundation Health Plan of Ohio                  | 92.94 |
|  | 00 -  |
| Harvard Pilgrim Health Care, Inc.                      | 92.94 |
| CIGNA HealthCare of Pennsylvania, Inc.                 | 92.21 |
| Medical Associates Health Plan, Inc.                   | 92.21 |

Source: NCQA's Quality Compass (R) 2011

## California Health Plans vs. National Top 10 Performance

Right Care Initiative: Selected HEDIS Measures, Page 3 of 3  $\,$ 

| Diabetes Monitoring Diabetic Nephropat                         | hy    |
|--|-------|
| National 90th Percentile"Grade A"                              | 89.57 |
| California   |       |
| Kaiser Foundation Health Plan Inc Southern California          | 95.88 |
| Kaiser Foundation Health Plan, Inc Northern California         | 91.79 |
| Aetna Heal h of California, Inc.                               | 89.44 |
| CIGNA HealthCare of California, Inc.                           | 87.83 |
| Blue Shield of California                                      | 87.14 |
| Western Health Advantage                                       | 87.04 |
| Health Net of California, Inc.                                 | 86.15 |
| UHC of California (dba) UnitedHealthcare of California         | 84.91 |
| Blue Cross of California dba Anthem Blue Cross                 | 84.12 |
|  |       |
| National Top 10  |       |
| Kaiser Founda ion Health Plan Inc Southern California          | 95.88 |
| Kaiser Founda ion Health Plan of the Mid-Atlantic States, Inc. | 95.62 |
| Kaiser Founda ion Health Plan of Colorado                      | 94.89 |
| Group Health Cooperative                                       | 93.80 |
| Grand Valley Health Plan, Inc                                  | 93.47 |
| Harvard Pilgrim Health Care, Inc.                              | 93.43 |
| Kaiser Founda ion Health Plan of Ohio                          | 92.70 |
| Kaiser Founda ion Health Plan of the Northwest, Inc.           | 92.56 |
| Martin's Point Health Care, Inc.                               | 92.53 |
| Gundersen Lutheran Health Plan, Inc.                           | 92.36 |

| Diabetes Eye Exams  |       |
|---|-------|
| National 90th Percentile"Grade A"   | 75.27 |
| 2   |       |
| California California   | 70.40 |
| Kaiser Foundation Health Plan Inc Southern California                             | 79.12 |
| Kaiser Foundation Health Plan, Inc Northern California                            | 71.32 |
| Blue Shield of California   | 64.49 |
| Health Net of California, Inc.  | 60.97 |
| CIGNA HealthCare of California, Inc.  | 56.20 |
| UHC of California (dba) UnitedHealthcare of California                            | 55.40 |
| Western Health Advantage  | 55.29 |
| Blue Cross of California dba Anthem Blue Cross                                    | 52.55 |
| Aetna Health of California, Inc.  | 50.94 |
|   |       |
| National Top 10   |       |
| Grand Valley Heal h Plan, Inc   | 88.94 |
| Martin's Point Health Care, Inc.  | 83.42 |
| Anthem Health Plans of Maine, Inc. dba Anthem Blue Cross and Blue Shield in Maine | 82.49 |
| Group Health Cooperative of South Central Wisconsin                               | 82.12 |
| Harvard Pilgrim Health Care of New England (NH)                                   | 80.05 |
| Capital Health Plan, Inc.   | 79.56 |
| Kaiser Foundation Health Plan Inc Southern California                             | 79.12 |
| CIGNA HealthCare of Maine, Inc.   | 78.83 |
| Harvard Pilgrim Health Care, Inc.   | 78.72 |
| Tufts Health Plan/Tufts Associated Health Maintenance                             |       |
| Organization, Inc.  | 78.63 |

| Measure   | Definition  |
|---|---|
| Controlling High Blood Pressure <140/90                       | This HEDIS measure is the percentage of members 18-85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90)  |
| Cardiovascular LDL-C Control <100                             | This HEDIS measure is the percentage of members 18–75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous coronary interventions (PCI) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease   |
| Diabetes Poor HbA1C Control >9                                | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) whose HbA1c control was poor. A lower rate indicates better performance.   |
| Diabetes LDL-C Control <100                                   | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received lipid level control (LDL–C<100 mg/dL) testing.  |
| Persistence of Beta Blocker Treatment After a Heart<br>Attack | This HEDIS measure is the percentage of members 18 years of age and older who were discharged from the hospital after surviving a heart attack and who received persistent  |
| Cardiovascular LDL-C Screening                                | This HEDIS measure is the percentage of members 18–75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous coronary interventions (PCI) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease (IVD) during he measurement year and the year prior to the measurement year, who received an LDL–C screening during the measurement year. |
| Diabetes HbA1c Testing  | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had received Hemoglobin A1c (HbA1c) testing.   |
| Diabetes LDL-C Screening                                      | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received lipid level (LDL–C) testing.  |
| Diabetes Monitoring Diabetic Nephropathy                      | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received medical attention for nephropathy (kidney disease).   |
| Diabetes Eye Exams  | This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had an eye exam performed.   |

Source: NCQA's Quality Compass (R) 2011